



New Jersey Schools Insurance Group

6000 Midlantic Drive, Suite 300 North
Mount Laurel, New Jersey 08054
(609) 386-6060 • FAX (609) 386-8877
www.njsig.org

Board of Trustees Meeting of March 16, 2016 Claim Report

❖ January 11, 2016 – March 1, 2016 CLAIM ACTIVITY

Workers' Compensation

Total pending comp cases last month		2470
New major comp cases this month		888
Total comp cases this month	82%	3358
Total <u>closed</u> comp cases this month		(719)
Total Pending Comp Cases		2639

All Other

Total pending non-comp cases last month		552
Total new non-comp reports this month		223
Total non-comp cases this month	18%	775
Total <u>closed</u> non-comp cases this month		(162)
Total Non-Comp Cases		613

Office Totals

Total pending cases last month		3022
Total new reports this month		1111
Total cases this month		4133
Total <u>closed</u> cases this month		(881)
Total Pending Cases		3252



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■PENDING BY ADJUSTER TITLE

Job Title	January - March
Medical Claim Supervisor	0
Medical Claim Assistants	567
Legal Claim Examiners	336
Claim Examiners	*1126
Senior Claim Representatives	906
Claim Representatives	317
Totals	3252

*Includes 2 Hurricane Sandy losses.

Work Load Standards

Medical Claim Supervisor – to 100 files

Medical Claim Assistants – to 125 Files

Legal Claim Examiners – to 200 files

Claim Examiners – to 200 files

Senior Claim Representatives – to 175 files

Claim Representatives – to 150 files

■(January-March)

The total number of new reports for this period was 1111. This is up 7.9% from a similar period last year. Overall pending was down 7.8% from prior year to date and up 7.2% from last report. Our workers' compensation incoming was up 13.4% and non-workers' compensation was down 10% during a similar reporting period from PYTD. There are only two (2) Hurricane Sandy cases pending.

■CLAIMS PERSONNEL

Thomas Fratantoni was hired as a Workers' Compensation Claim Examiner effective February 1, 2016. Tom will manage the 'I' desk. We extended a warm welcome to Tom in his new position. Joan Madden returned on March 1, 2016. I would like to thank all of the Workers' Compensation Supervisors for supervising the Managed Care Unit during Joan's absence.



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■SELECTED SELF-AUDIT RESULTS

	RATING		PERCENT
	Satisfactory	Unsatisfactory	
Reporting & Communication	175	13	93%
Direction	195	13	94%
48 Hour Contact	98	8	92%
Investigation	72	8	90%
TOTALS	540	42	93%

The preceding results reflect audits completed on 8 individuals. Individual results were 99%, 96%, 94%, 93%, 91%, 97%, 92%, and 96%.

■FRAUDULENT CHECK

The fraud check was done for February. There were no internal or external problems. We have completed an additional 25 checks in accordance with our direction from the Executive Director.

■ACCOUNT VISITATIONS AND INSTALLATIONS.

A claim review was completed at Middlesex Regional Educational Services Commission by Karen Olsen on March 2, 2016. Tony Ruggeri and Connie Rogers completed a claim review at East Windsor Board of Education on March 10, 2016. Lou Giannetto completed a claim review at Perth Amboy Board of Education on March 8, 2016. Connie Rogers did a claim review at Trenton Board of Education on January 28, 2016.

■EDUCATION AND TRAINING

Tony Ruggeri and Ronald Huntley attended the South Jersey Claim Association meeting on Forensic Investigations on January 27, 2016.



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■ MISCELLANEOUS

On February 4, 2016 Tony Ruggeri, Jill Deitch, and Lou Giannetto met with Rich Pevner and his staff of Summit Risk. We discussed claim settlement procedures, coverage analysis, and completed a few file reviews. A follow-up meeting was held with Rich Pevner and the managers on March 3, 2016 to see what obstacles he was encountering and how we could settle companion files earlier.

Lou Giannetto and Tony Ruggeri met with the new defense counsel Kent and McBride on February 16, 2016. This was a follow-up meeting.

■ AUTHORITY/SETTLEMENTS

Attached is a list of cases where authorization was requested from the Board of Trustees, the results, and other large first party settlements.

Louis Giannetto

Louis Giannetto, Claim Manager



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2016 Settlements

File#	District	Court	Settlement
13AL02441E	Winslow Twp.	Camden	\$249,500