

# Board of Trustees Meeting of September 18, 2019 IT Report

## Pat Taylor Retiring

Pat Taylor will be retiring at the end of September, she will be leaving the group after 25 years of service. We would like to thank Pat for the many years of dedication and hard work, and wish her the best of luck in her retirement. Thank you Pat!!

### New Hire Brandon Griffin

Brandon Griffin has accepted our offer for the senior mailroom position. Brandon has been working with the group as a temp employee for the past 5 months. NJSIG would like to welcome Brandon and we wish him much success.

### **Internet Service Provider RFP**

A committee of Tiffani Reed, Joe Fisicaro and Jeff Cook have reviewed the vendor's proposals for the Internet Service Provider RFP. The committee's findings and recommendation are included in the action items of this month's board report.

#### **Connection Issues in Marlboro**

After looking into the issues with phone calls dropping at our Marlboro location, it was determined that the issue was with Verizon. The point of failure was determined by Verizon and the issue was resolved. NJSIG's Information Technology department have tested both the phone and data connections after the repair and we are satisfied with the service at this time.

Jeffrey Cook Information Systems Manager