



New Jersey Schools Insurance Group  
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## Board of Trustees Meeting of June 16, 2021 IT Report

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### **Thin Client Workstations with Virtual Desktops**

On May 25, VmSources presented a demonstration of different models of thin client workstations. The thin clients showed no performance issues when running the Horizon View virtual desktops on them. We were able to add the peripheral devices (second monitor, camera, microphone, keyboard, and mouse) to the thin client and they performed well.

### **KnowBe4 Email Awareness Program**

This program allows NJSIG to send out test phishing emails to our staff to see how an employee responds to a phishing email. If the employee opens an attachment, or clicks a link in the email that they should not, this program provides NJSIG with the results of an employee's actions and provides appropriate training to that employee. KnowBe4 provides NJSIG with the current and older email phishing scams and uses training videos to address any issues that need to be corrected.

### **IT Department**

We have completed the hardware and software upgrades to the server that host NJSIG's websites and dashboards.

The IT department continues to provide all loss runs to the underwriting department, claims, loss control, client relations and brokers as needed.

Jeffrey Cook  
Information Systems Manager