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## New Jersey Schools Insurance Group

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### Board of Trustees Meeting of March 15, 2017 Information Technology Report

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#### ➤ Origami Upgrade (Claims Management Software)

I am very excited about collaborating with Origami Risk for our claims management needs. Our implementation kick-off meeting took place on January 6, 2017, during this meeting we defined our project time line, discussed project leads and introduced our IT project team and the Claims Departments' super users group. We agreed on July 1, 2017 as our "go live" date. We have meetings every Monday morning with the Origami group to discuss the progress of the project and any concerns.

The IT Project Group and Claims Super Users Group consist of

<b>IT Project Group</b>	<b>Claims Super User Group</b>
Jeff Cook - Project Lead	Mike Weiner
Chris Cozine	Eric Franklin
Shadi Hermina	Theresa Brewer
Joe Fisicaro	Joan Madden
Mike Ambrozaitis	
Terrence Lyttle	

Everything has been moving along as planned and we are currently ahead of schedule. We extended our contract 6 months with STARS and that will put us at the end of July, this gives us an additional 30 days from the "go live" date if needed.

#### ➤ Broker Dashboards

Shadi Hermina, Data Analyst has been creating all kinds of technological tools for NJSIG staff to better support and provides services to our members and broker community. Shadi is now introducing for the first time a new "Broker Dashboard" to our broker community on March 10, 2017. This is a tool for the broker community to use, and at a glance this dashboard tool will provide the brokers with a complete analytical view of their membership with NJSIG. The view provides claim scoring, highest claim count districts, highest claim costs, average claim settlement time, claims by body part, premium per district, total policies, retention percentages, policy sales growth year over year, average policy size, trending, members and their contacts and many more data points. The dashboard also provides a calendar, a report request and To Do list features for the broker to add tasks.

All these data points are on the broker's members only and specific to each broker, a broker can't see another broker's membership.

*Jeff Cook*

Jeff Cook, Information Systems Manager