



New Jersey Schools Insurance Group
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Board of Trustees Meeting May 19, 2021 Client Relations and Safety and Risk Control Report

Client Relations and Safety and Risk Control

- NJSIG released updated COVID-19 Coverage and Employment FAQs compiled by Legal, Underwriting, Claims, Client Relations, Capehart Scatchard, and Cleary, Giacobbe, Alfieri, Jacobs LLC, on April 27, 2021.
- COVID-19 Refund letters were sent to all NJSIG business administrators and brokers. Members have the option of receiving this refund as a credit against future contributions or in the form of a refund check. (232 members have requested checks)
- Spring sub-fund meetings have concluded and were a big success. Meeting participation continues to be consistently positive and QPA credits were offered at all.
- NJSIG is a sponsor of the NJSBA's First Annual Virtual Spring Symposium on May 12-13, 2021. We will be hosting a 50 minute session on Family Medical Leave: Understanding FMLA and NJFLA with Cleary, Giacobbe, Alfieri, Jacobs LLC on Wednesday, May 12, 2021 at 1:00 pm.
- On April 22, 2021, we announced our enhanced partnership with National Safety Council (NSC), who hosts an online defensive driving course for NJSIG's members. We have 7 members who requested the course with a total of 248 participants. We received positive feedback on the convenience that the online course offers.
- The renewal season has started for Client Relations. They are working closely with Underwriting and there already are a few new member submissions. A new

member checklist, provided by Underwriting, is required with every new member application to help streamline the process.

- Safety and Risk Control and Client Relations continue to attend both in person and virtual safety committee meetings, trainings and claims reviews.
- **Safety Grant Updates:**
 - Applications are due by June 1
 - Applications Approved – 193

Debra Rice
Client Relations/Safety and Risk Control Manager