



New Jersey Schools Insurance Group
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Board of Trustees Meeting March 17, 2021 Client Relations and Safety and Risk Control Report

Client Relations and Safety and Risk Control

- Client Relations and Safety and Risk Control is working with members who experienced greater than 10% WC mod increases. An analysis of member's claims reports and current trends enable Safety and Risk Control representatives to target specific trainings to aide in minimizing future claims.
- Since NJSIG members have been mostly remote, safety committee meetings have been paused. We would prefer to see these meetings take place monthly or quarterly and Safety and Risk Control is actively working with members to help bring back Safety Committee meetings virtually.
- Client Relations is preparing to host upcoming Sub-fund Administrator one-on-one meetings. The goal is to plan for the year ahead and exchange ideas as we expect to continue hosting remote meetings for the foreseeable future.
- Client Relations continues to work with Enquiron; an extension to the NEPHA Hotline providing HR tools and a myriad of helpful resources. We will be reintroducing these resources mid-March to all NJSIG members. Al Kirk (BACCEIC / ERIC South) has assisted in facilitating this virtual training.
- Winter sub-fund meetings have concluded and were a big success. Meeting participation was outstanding, and the offering of QPA credits at all meetings was a big draw.
- Spring sub-fund meetings are being scheduled:
 - March 12: ERIC West
 - March 18: NJEIF
 - More dates to come

- NJSIG is planning to attend NJSBA's First Annual Virtual Spring Symposium May 12-13, 2021. NJSBA's Spring Symposium will provide education leaders an opportunity to connect, share best practices and learn about the latest developments in the field of education. This new event will feature more than 40 sessions running concurrently over eight tracks on topics including cyber/school security, school law, finance, special education and educational practices. The conference will be available to registrants for 30 days following the live show so participants can access all sessions. NJSIG will be hosting a 50 minute session on a topic TBD.
- We are pleased to offer our members an accredited online Defensive Driving course for their school bus drivers. We have partnered with National Safety Council (NSC) and will share a co-branded website that will allow NJSIG's Safety and Risk Department to monitor member requests and verify all test results.
- An in-person class used to take 6 hours and required all drivers to attend at one time. It was always difficult for members to find a day that could accommodate everyone. The online course is 4 hours. The drivers will now have the convenience of taking the course at home and can work it around their individual schedules.

Debra Rice
Client Relations/Safety and Risk Control Manager