



New Jersey Schools Insurance Group
6000 Midlantic Drive, Suite 300 North
Mount Laurel, New Jersey 08054
www.njsig.org

Board of Trustees Meeting September 16, 2020

Client Relations and Safety and Risk Control Report

Client Relations

We have received many coverage questions regarding going back to school in a COVID-19 world. There was a big team effort to get out coverage FAQs as well as an employment FAQs to our membership before the school year started. The feedback from members and brokers has been overwhelmingly positive.

We conducted a kickoff meeting with each Sub-fund Administrator to review how we will transition to virtual sub-fund meetings. We reviewed our progress with conducting business virtually and discussed 2021/2022 renewal strategy. We are currently scheduling and preparing for the first virtual sub-fund meetings of the year starting in September.

Safety Grant checks will be delivered starting the end of September. We intend to hand deliver the checks directly to the Business Administrators, but will forward the checks by certified mail if hand delivery is not available.

We will be participating in the NJSBA Virtual Workshop Oct 20-22. NJSIG will be giving a one hour presentation, "Knowing Your Ethical Obligations and Avoiding Complaints." One QPA credit is pending approval.

Safety and Risk Control

Safety and Risk Control staff are conducting virtual meetings with members to train nurses, review loss control services, and conduct safety committee meetings. At the end of August, we held our first in-person training since March, for 85 district employees. The training went well and the member and NJSIG followed the state mandated social distancing guidelines.

Safety and Risk Control team has called every member Business Administrator to ask if we can be of any assistance to them and to offer virtual training/ education support for their staff.

Debra Rice
Client Relations/Safety and Risk Control Manager