

New Jersey Schools Insurance Group 6000 Midlantic Drive, Suite 300 North Mount Laurel, New Jersey 08054 www.njsig.org

# Board of Trustees Meeting of March 23, 2022 IT Report

## Claims Software RFP

On March 11, we published a Request for Proposal (RFP) for claims management software system. Our current claims management system is Origami and we have been with them for five years. The RFP committee will review the vendor proposals and the recommendation will submitted to the board for the May board meeting.

## Policy Management/Underwriting System Review

The IT department has been reviewing policy management/underwriting systems. We have been meeting with vendors and are now in the process of vendors providing demos to our underwriting department, mirroring NJSIG's underwriting department's current underwriting processes. This approach will help our underwriting department visualize a renewal in these software systems and help make an educated decision.

## PeopleSoft Credits (COVID/Surplus)

NJSIG's IT department is working with a PeopleSoft consultant to create an upload process within PeopleSoft to apply approved credits to members' accounts.

### **Emailing Claims Letters**

Due to many requests from members, NJSIG will begin emailing claims acknowledgment and closed letters to our members and brokers.

Jeffrey Cook Information Systems Manager

> TEL (609) 386-6060 | FAX (609) 386-8877 Page 1 of 1