

New Jersey Schools Insurance Group 6000 Midlantic Drive, Suite 300 North Mount Laurel, New Jersey 08054 www.njsig.org

## Board of Trustees Meeting of May 24, 2022 IT Report

### **Billing Data Feeds**

NJSIG currently receives bills in paper or electronic pdf format and it is scanned in our document management system (Imageright). The IT department is working to obtain a billing data feed so that the data can be imported into our claims management system (Origami). This billing data feed will allow NJSIG to run more detailed reports on vendor bills.

### Medical Record Downloads

We are working with some of our workers' compensation medical providers to be able to download medical records from their software platforms. These downloads will be handled on a Secure File Transfer (SFTP), with encryption (PGP) from the provider's website to NJSIG. This change will provide the claims staff with immediate access to all the medical providers' notes in real time.

#### Emailing the Members and Brokers

NJSIG will be emailing all claim acknowledgment, claims close letters, and all the medical records instead of faxing these documents to NJSIG members. If the brokers have opted to receive the member's claims acknowledgment and close letters, they will also receive these letters by email.

# Claims Management System RFP

We have completed the review processes for the Claims Management System RFP, the committee's recommendation is an action item on the agenda for the board meeting.

Jeffrey Cook Information Systems Manager