Board of Trustees Meeting October 20, 2021 Client Relations and Safety and Risk Control Report

Client Relations & Safety and Risk Control

All sub-fund safety grant checks will be issued by the first week of November. We implemented new procedures in order to ensure delivery.

Several of our sub-funds held a joint meeting regarding the state of cyber coverage on October 14, 2021. We are stressing the importance of cyber security to our members because of the challenges we see ahead in securing coverage. The presenters from the New Jersey Cybersecurity & Communications Integration Cell and Dellicker Strategies provided a road map on cyber programs and strategies districts should consider putting in place. We had 225 attendees that ranged between business administrators, brokers and the member's IT staff.

The NJSBA 2021 Virtual Workshop will be held October 26 - October 28, 2021. NJSIG is presenting on Tuesday, October 26, 2021 from 10AM - 10:55 AM.

Topic:

Understanding Your Ethical Obligations and Avoiding Complaints: 1 QPA credit

Presenters:

Sherwin Archibald, NJSIG Claims Manager

Rita Barone, Esq., Partner at Flanagan, Barone & O'Brien LLC

We have a virtual booth that Client Relations and Loss Control will manage over the 3-day period. We also have a Zoom break-out room that is available to any attendee to come in and talk to our staff.

On October 7, 2021, NJSIG hosted a Zoom micro-training session for nurses, "Reporting a Workers' Compensation Claim." We had 252 attendees that ranged from business administrators, brokers, and school nurses. Participation was excellent and the feedback was positive. We hope to continue with these micro-trainings in the future.